

Privacy Policy

Online purchase security is guaranteed by Pikpay d.o.o., who does not save or store any information about your credit cards. Pikpay Service security is being provided by high level protection like the SSL and PCI DSS certificate in cooperation with the bank, as well as 3D Secure, verified by Visa. All Pikpay access points have Extended SSL validation (256 bit data encryption).

In order to make a purchase, the Customer is asked to provide the following information: name, surname, phone number, ticket delivery address and e-mail address. Jazz Fest has no access to cardholder data. Jazz Fest commits to protection of privacy of its users and will not sell or in any other way distribute data like e-mail addresses, names or surnames.

In case the Customer provides incorrect or false data when making a purchase, the Customer is responsible for potential legal consequences in accordance to law. Jazz Fest is not responsible for damage or harm of third persons committed by not allowed customer behavior.